

Banco Santander Chile

# 4Q25 results

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February 5, 2025

## Important information

Banco Santander Chile caution that this presentation contains forward looking statements within the meaning of the US Private Securities Litigation Reform Act of 1995. These forward looking statements are found in various places throughout this presentation and include, without limitation, statements concerning our future business development and economic performance. While these forward looking statements represent our judgment and future expectations concerning the development of our business, a number of risks, uncertainties and other important factors could cause actual developments and results to differ materially from our expectations. These factors include, but are not limited to: (1) general market, macro-economic, governmental and regulatory trends; (2) movements in local and international securities markets, currency exchange rates, and interest rates; (3) competitive pressures; (4) technological developments; and (5) changes in the financial position or credit worthiness of our customers, obligors and counterparties. The risk factors and other key factors that we have indicated in our past and future filings and reports, including those with the Securities and Exchange Commission of the United States of America, could adversely affect our business and financial performance.

**Note:** the information contained in this presentation is not audited and is presented in Chilean Bank GAAP which is similar to IFRS, but there are some differences. Please refer to our 2024 20-F filed with the SEC for an explanation of the differences between Chilean Bank GAAP and IFRS. Nevertheless, the consolidated accounts are prepared on the basis of generally accepted accounting principles. All figures presented are in nominal terms. Historical figures are not adjusted by inflation. Please note that this information is provided for comparative purposes only and that this restatement may undergo further changes during the year and, therefore, historical figures, including financial ratios, presented in this report may not be entirely comparable to future figures presented by the Bank.



## Agenda

1| Macro environment

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# Regulatory environment

## Implementation of current legislation

### Dividend Subsidy Law



Aiming to lower effective borrowing costs and reactivate housing demand

### Fintech and Open Finance Law



To promote data portability, enhance competition among financial institutions, and foster innovation in digital financial services.

### Sectorial Permits Law



To simplify and eliminate redundant regulatory approvals, reducing barriers for investment and project execution.

## Main economic policy initiatives for 2026

### Large investment projects



Simplifying permits and technical requirements.

### Corporate tax reduction



To improve competitiveness and attract domestic and foreign investment.

### Fiscal adjustment

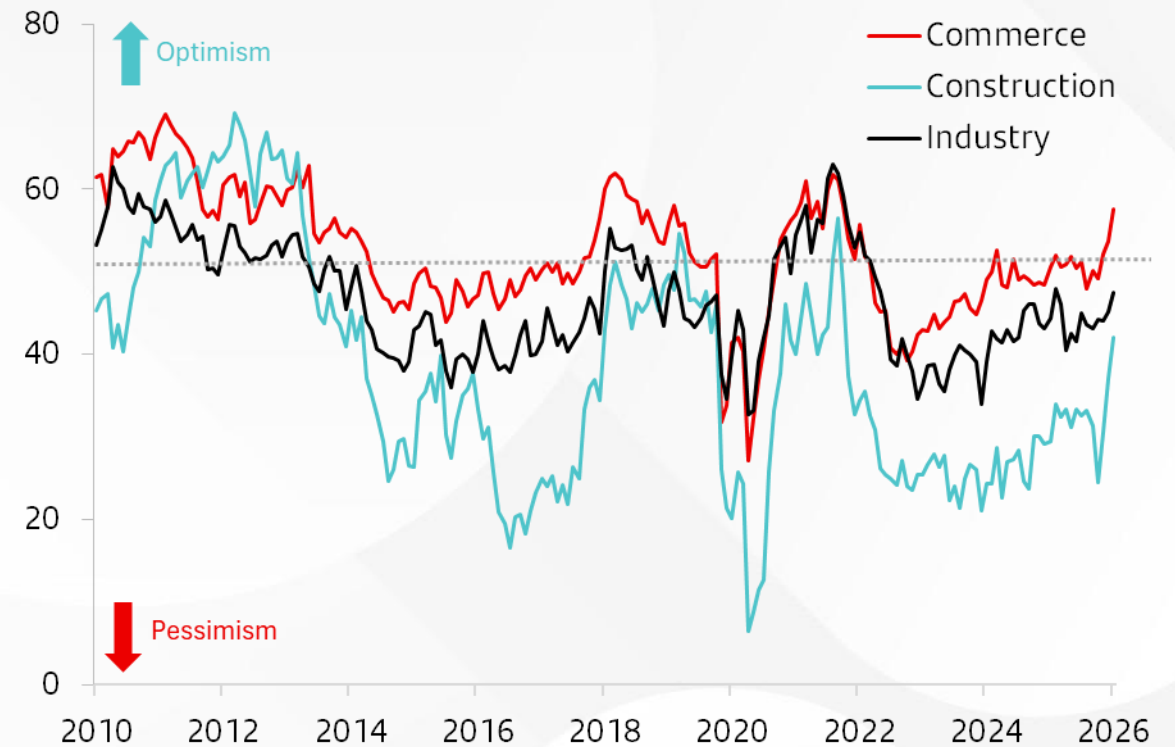
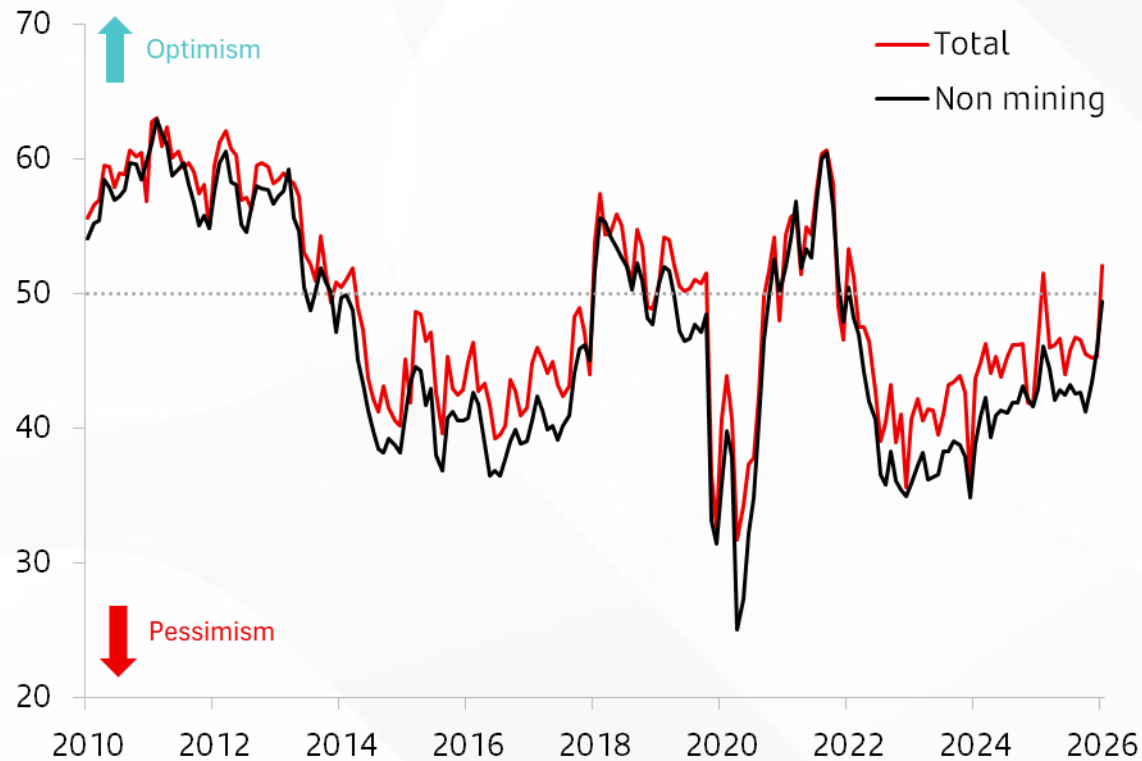


Enhancing spending efficiency and fiscal sustainability.



# Business confidence continues its upward trend and moves gradually into optimistic territory

**Monthly Business Confidence Index (MBCI)**  
(diffusion index, neutral = 50)

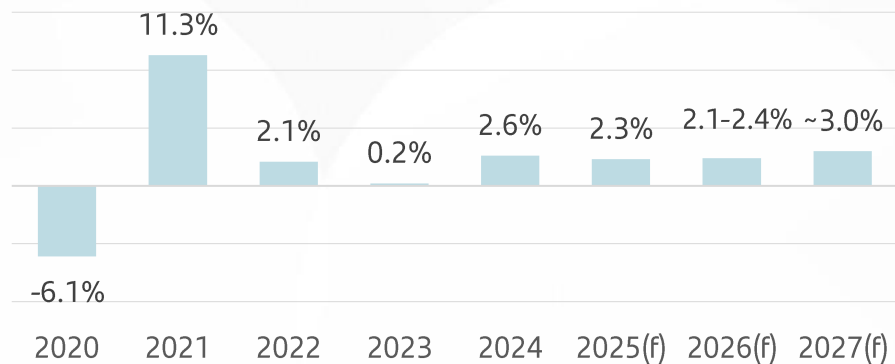




## Macro view

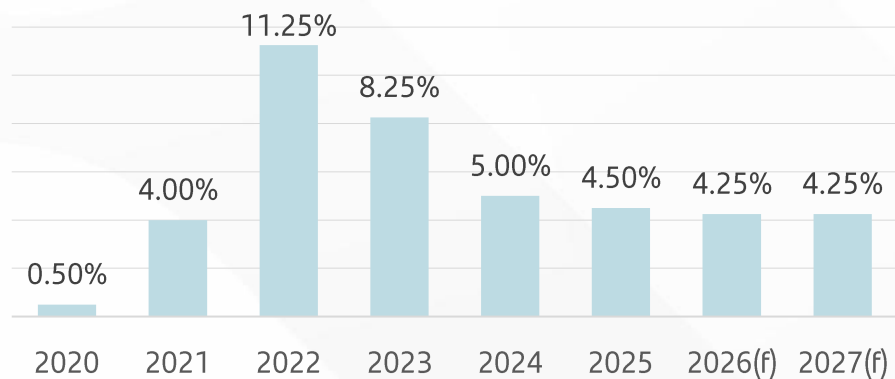
### GDP growth

Annual growth %



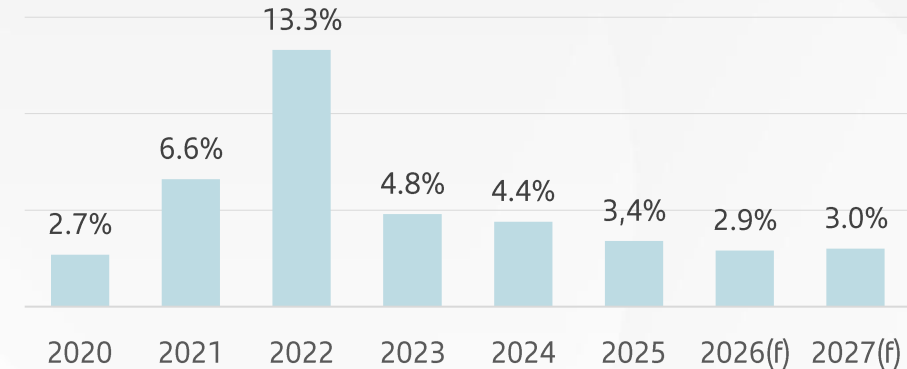
### Monetary Policy Rate

%, eop



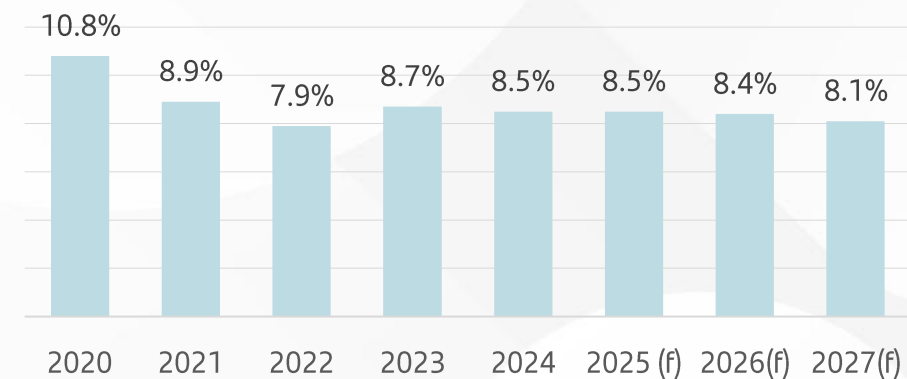
### Inflation

UF inflation, annual variation, %



### Unemployment annual average

%





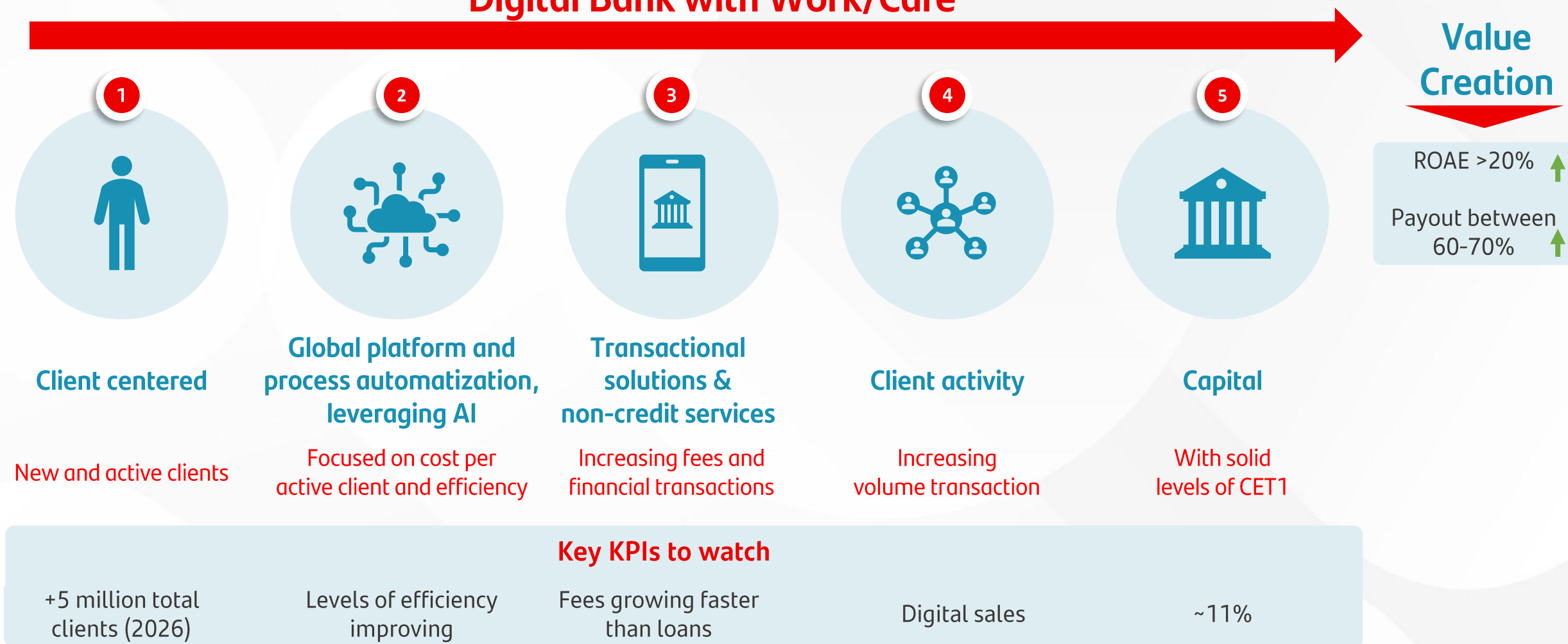
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# Our strategy to create value for our stakeholders

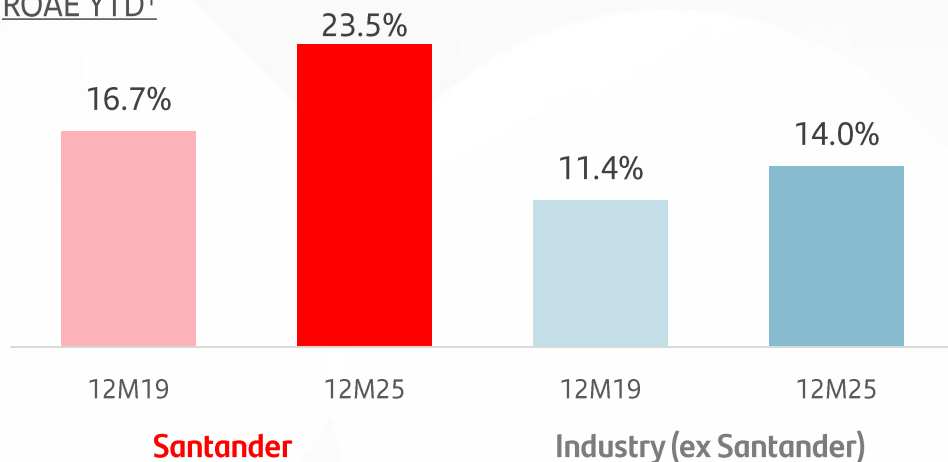
## Digital Bank with Work/Café



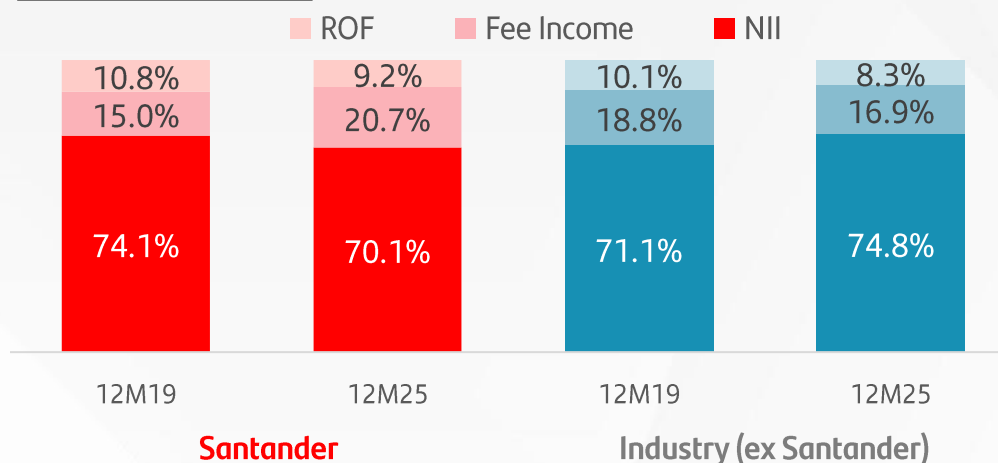


Our strategy has succeeded in changing the income mix and creating a more efficient and profitable bank.

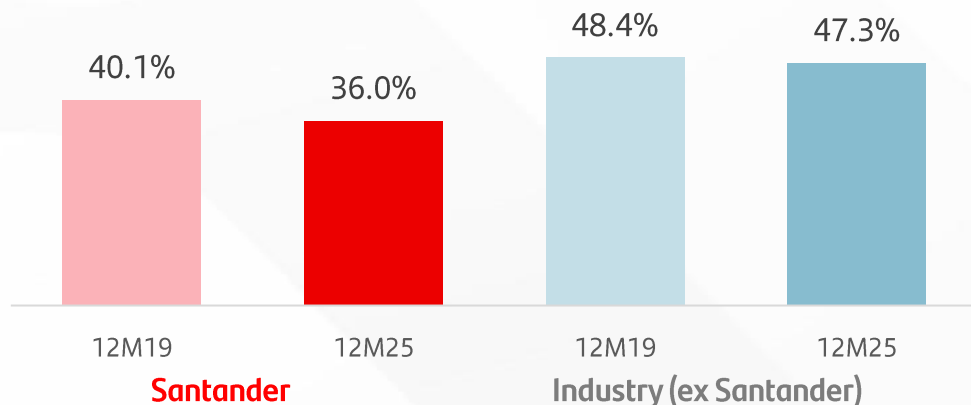
ROAE YTD<sup>1</sup>



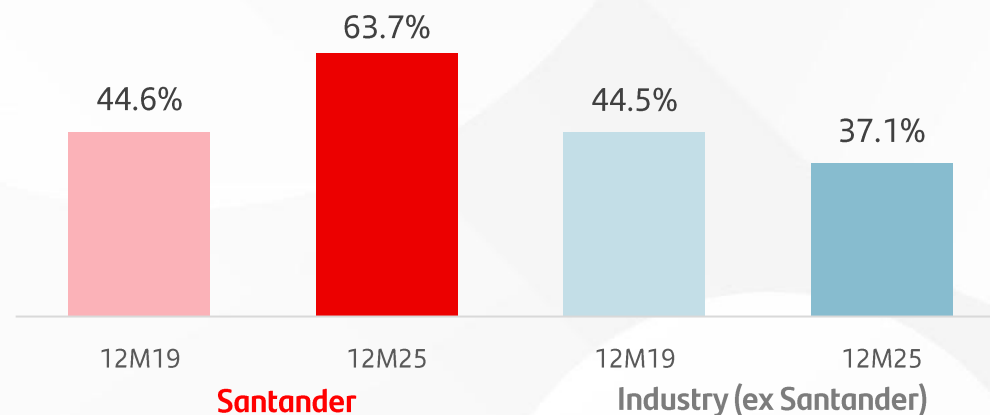
Income mix evolution



Efficiency Ratio<sup>2</sup>



Recurrence Ratio<sup>3</sup>





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# Key messages

## Results



**Ch\$1,053 bn**  
+23%YoY



**23.5 %**  
+330bp



**36.0%**  
-300bp

## 12M25 financial highlights

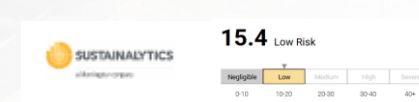
- Fees growth 9% YoY and Financial transactions grow 8% YoY. Mutual funds growing 7% YoY.
- Recurrence levels of 63.7%, Best in class.
- NII increases 11% YoY with a NIM of 4.0%.
- CET1 of 11.0%
- Payout of 60% of 2025 income is provisioned for our annual dividend to be approved in April 2026.
- 144a bond issued in Jan 2026: US\$ 500 million for 5 yr at 4.55%

## Awards and recognitions

- Euromoney
- Latin Finance Bank of the Year in Chile
- The Banker: Best bank in Chile
- Global Finance: best bank for SMEs



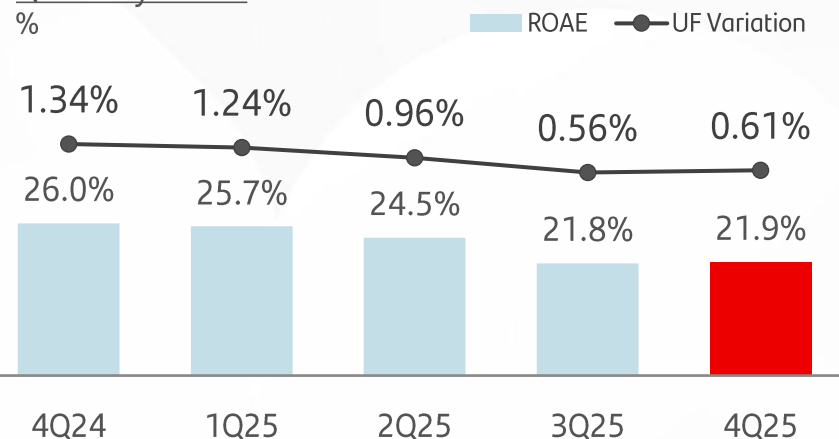
- MSCI ESG rating improves to AA
- Sustainalytics rating improves to 15.4



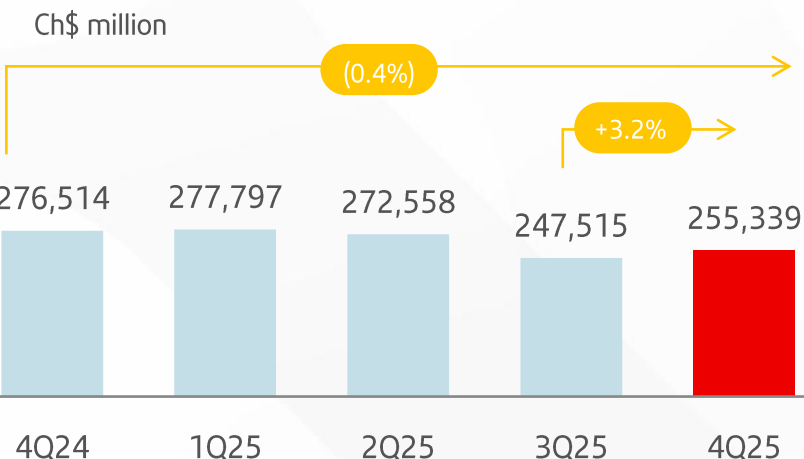


## ROEs remains above 20% and NIM above 4% despite lower inflation environment

Quarterly ROAE<sup>1</sup>



Quarterly net income attributable to shareholders



Net interest income

| Ch\$ billion                                      | 12M25        | YoY          | QoQ          |
|---------------------------------------------------|--------------|--------------|--------------|
| Net interest income                               | 1,747        | 16.1%        | 4.3%         |
| Net readjustment income                           | 270          | (13.9%)      | 14.9%        |
| <b>Net income from interest and readjustments</b> | <b>2,017</b> | <b>10.9%</b> | <b>5.3%</b>  |
| Avg. Int. earning assets                          | 30,374       | (1.0%)       | 0.5%         |
| Average loans                                     | 40,984       | 0.3%         | (0.2%)       |
| Int. earning asset yield <sup>2</sup>             | 7.5%         | -51bp        | +28bp        |
| Cost of funds <sup>3</sup>                        | 3.8%         | -94bp        | +10bp        |
| <b>NIM YTD<sup>4</sup></b>                        | <b>4.0%</b>  | <b>+43bp</b> | <b>+18bp</b> |

1. ROAE: Annualized quarterly net income attributable to shareholders/ quarterly average shareholders' equity. 2. Annualized gross interest income divided by average interest earning assets. 3. Annualized interest expense divided by sum of average interest bearing liabilities, including non-interest bearing demand deposits. 4. Annualized Net interest income divided by average interest earning assets



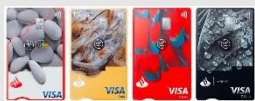
# Rapidly monetizing expansion of client base through digital accounts and transactionality

4.6 million clients      2.3 million digital clients

**58%**  
Of total clients are  
active customers

**+5% YoY**  
Active customers

**+7% YoY**  
Total customers



Checking accounts (#)      **+9% YoY**

Credit Card Transactions (#)      **+15% YoY**

Mutual Funds AUMs (\$)      **+7% YoY**

Business current accounts      **547k +19% YoY**



**SME: Client satisfaction with an NPS of 37 pts**



**Individuals: Client satisfaction with an NPS of 59 pts**

| Ch\$ billion                               | 12M25        | YoY         | QoQ            |
|--------------------------------------------|--------------|-------------|----------------|
| Card fees                                  | 146.5        | 12.8%       | 5.7%           |
| Getnet                                     | 109.1        | 38.8%       | 14.8%          |
| Asset mgt & Insurance                      | 147.4        | 8.0%        | (1.2%)         |
| Accounts & Collections                     | 142.3        | 2.9%        | --%            |
| Others                                     | 50.5         | --%         | --%            |
| <b>Total Fees</b>                          | <b>595.8</b> | <b>8.9%</b> | <b>7.1%</b>    |
| <b>Results from financial transactions</b> | <b>266.3</b> | <b>7.7%</b> | <b>(37.2%)</b> |
| <b>Total Fees + Fin. Trxs.</b>             | <b>862.2</b> | <b>8.5%</b> | <b>(8.9%)</b>  |

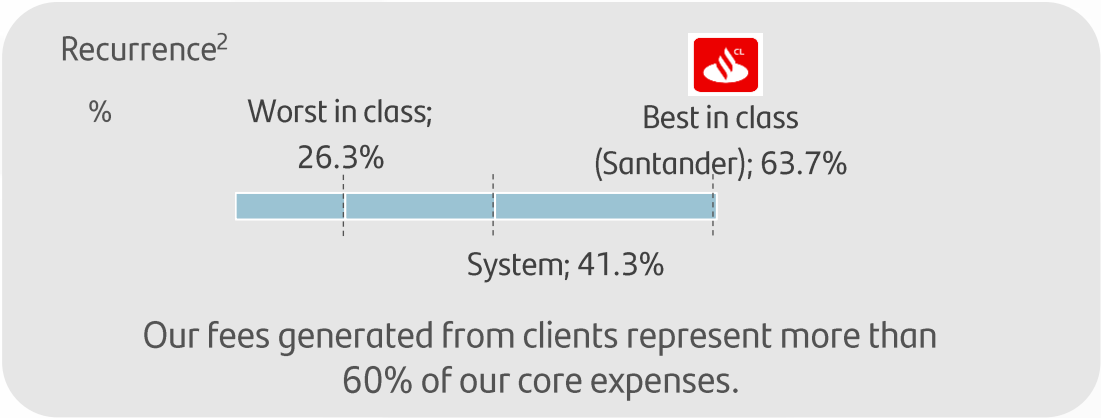
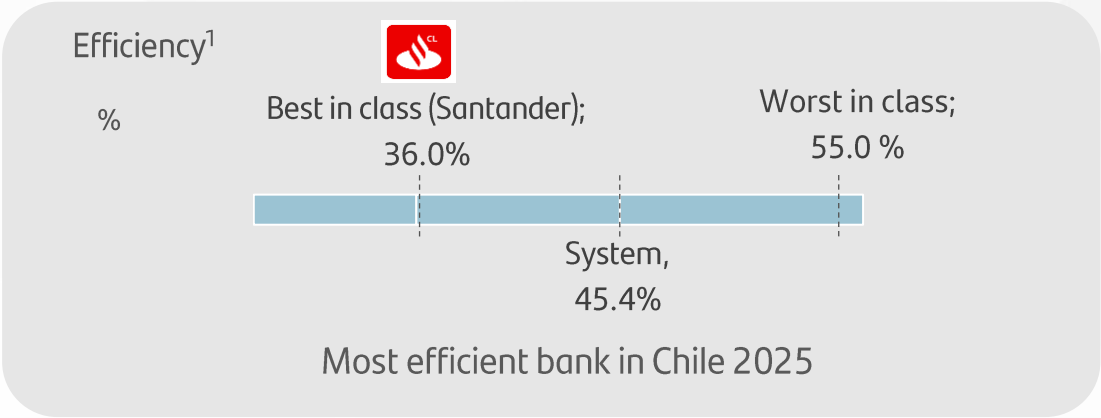
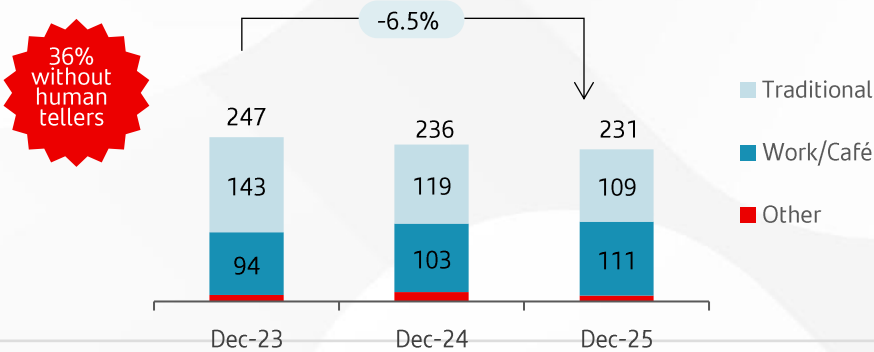


# Best in class: Efficiency ratio 36.0% in 2025, with recurrence of 63.7%

## Operating expenses

| Ch\$ billion                          | 12M25          | YoY         | QoQ           |
|---------------------------------------|----------------|-------------|---------------|
| Personnel expenses                    | 412.9          | 3.5%        | 2.7%          |
| Administrative expenses               | 387.6          | 5.8%        | (10.0%)       |
| Investment amortization               | 135.2          | (4.4%)      | 2.7%          |
| <b>Total Core expenses</b>            | <b>935.7</b>   | <b>3.2%</b> | <b>2.6%</b>   |
| Other operating expenses              | 101.7          | (11.4%)     | 10.4%         |
| <b>Operating expenses<sup>3</sup></b> | <b>1.037.4</b> | <b>1.6%</b> | <b>(1.0%)</b> |
| Efficiency ratio <sup>1</sup>         | 36.0%          | -299bp      | -65bp         |
| Recurrence <sup>2</sup>               | 63.7%          | +334bp      | +620bp        |
| Costs/assets                          | 1.5%           | +6bp        | -5bp          |

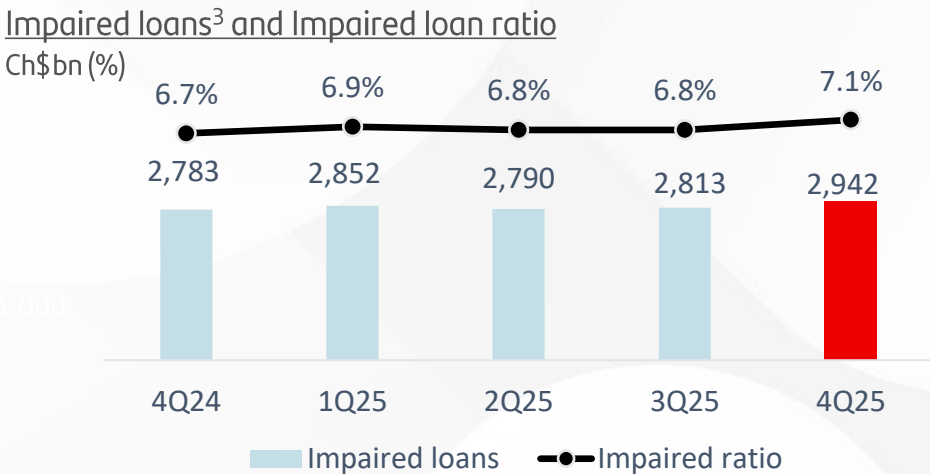
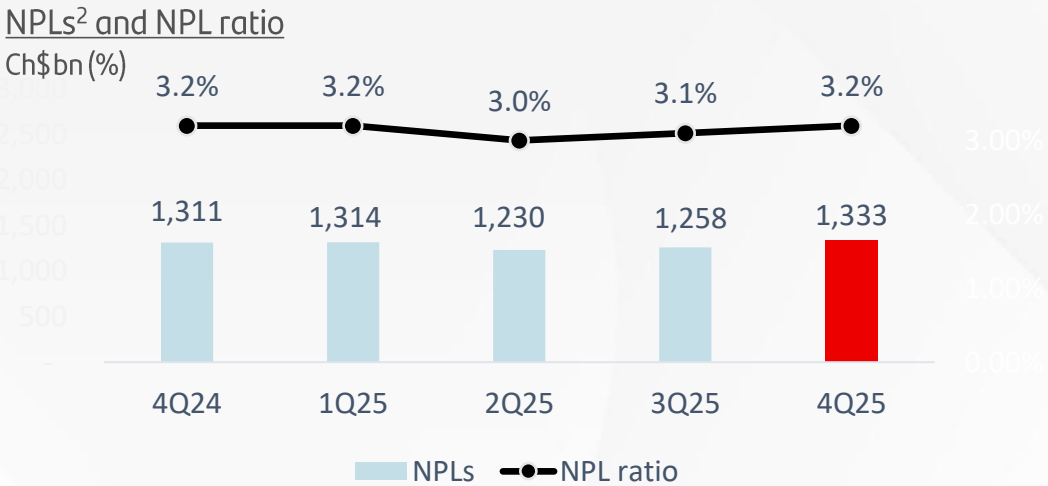
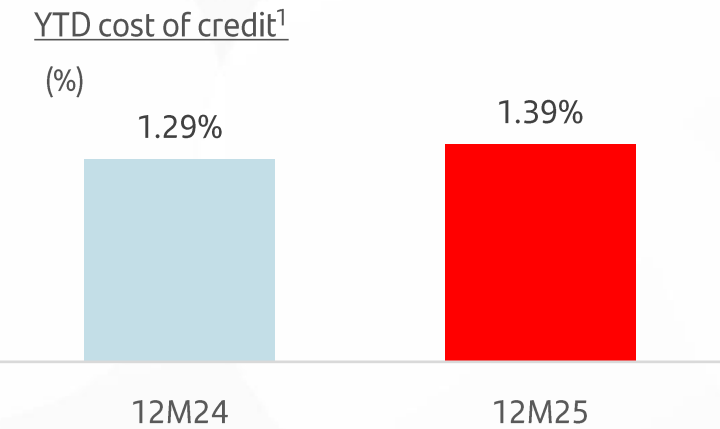
## Branch network



1. Efficiency ratio: operating expenses including impairment and other operating expenses/ financial margin + fees+ financial transactions and net other operating income 2. Fees/ core expenses. 3. Operating expenses including impairment and other operating expenses. Industry figures are YTD as of December 2025. Source: CMF Chile



# Cost of risk at 1.39% in 2025 with asset quality stable

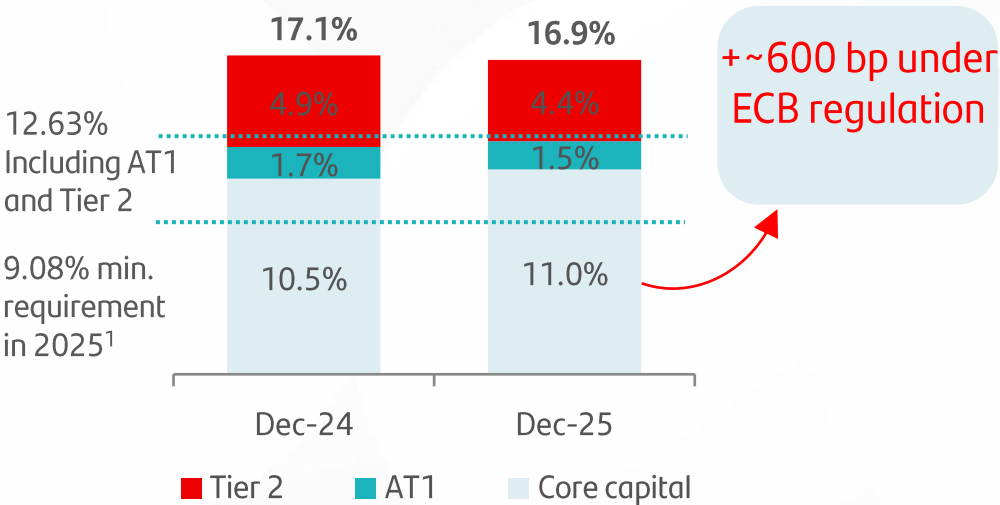


1. Cost of risk: Provision expense annualized divided by average loans. Includes additional provisions 2. 90 days or more NPLs, March 2025 data is the most recent data from Note 13 of the financial statements. 3. NPLs + restructured loans.



# Solid capital ratios

## Core capital & BIS ratio



Basel III is now fully loaded, with complete implementation of capital deductions.

As of December 2025, we are provisioning 60% of the accumulated income for dividend payment in April 2026.

## Minimum requirements under Basel III

|                                  | Dec-25       |
|----------------------------------|--------------|
| Minimum from Banking Law         | 4.5%         |
| D- SIB                           | 1.5%         |
| <b>Minimum CET1</b>              | <b>6.00%</b> |
| Conservation buffer              | 2.5%         |
| Countercyclical buffer           | 0.5%         |
| <b>Min. CET1 + Buffers</b>       | <b>9.0%</b>  |
| Pillar II (CET1, AT1 and Tier 2) | 0.08%        |
| <b>Min. CET1 + Buffers + P2</b>  | <b>9.08%</b> |

## Pilar II Update

We have been assigned a 13bp Pillar 2 charge (reduced from the 25bp assigned in 2025). 56.3% of this charge has to be constituted with CET1.

In July 2025, the CMF published the new guidelines for Pillar 2 in Chile. Among other things, the new regulations adjusts the metrics related to the market risk of the banking book. The regulatory review process will begin from the IAPE process in April 2027.

1. Includes systemic charge of 1.5% (Level II), according to current CMF requirements of CET1 and RWAs for December 2025.



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# Initial outlook for 2026

|             | Initial 2026 targets            |
|-------------|---------------------------------|
| Loan Growth | Mid-single digits               |
| NIM         | c. 4%                           |
| Non-NII     | Mid to High Single Digit growth |
| Efficiency  | Mid 30%s                        |
| CoR         | ~1.3%                           |
| ROAE        | 22-24%                          |

**Macro Expectations for 2026**

GDP 2.4%

UF variation 2.9%

MPR Average 4.3%





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## Strong results growth while volumes remain stable

### Total loans by product

| Ch\$ billion                  | 12M25         | YoY           | QoQ           |
|-------------------------------|---------------|---------------|---------------|
| Consumer                      | 6,057         | 2.5%          | 2.6%          |
| <i>Auto loans<sup>1</sup></i> | 1,080         | 6.5%          | 1.1%          |
| <i>Credit cards</i>           | 2,062         | 4.1%          | 6.4%          |
| <i>Installment loans</i>      | 2,915         | --%           | 0.7%          |
| Mortgages                     | 17,444        | (0.7%)        | (0.1%)        |
| Commercial                    | 17,364        | (2.6%)        | (1.3%)        |
| <b>Total<sup>5</sup></b>      | <b>40,989</b> | <b>(0.9%)</b> | <b>(0.1%)</b> |

### Customer funding

| Ch\$ billion              | 12M25         | YoY           | QoQ         |
|---------------------------|---------------|---------------|-------------|
| Demand deposits           | 14,706        | (1.3%)        | 7.4%        |
| Time deposits             | 16,494        | (3.5%)        | 1.5%        |
| <b>Total deposits</b>     | <b>40,569</b> | <b>(2.5%)</b> | <b>4.1%</b> |
| Mutual funds <sup>2</sup> | 14,556        | 7.1%          | (4.7%)      |
| Bonds                     | 10,277        | (4.3%)        | (1.6%)      |
| LCR <sup>3</sup>          | 188%          |               |             |
| NSFR <sup>4</sup>         | 115%          |               |             |

1. Santander Consumer Finance, auto loans. 2. Includes other interbank loans. 3. Mutual funds are brokered by Santander Chile and managed by Santander Asset Management (a subsidiary of the Santander Group). 4. Liquidity Coverage Ratio and Net Stable Funding Ratio in compliance with Chilean regulation.



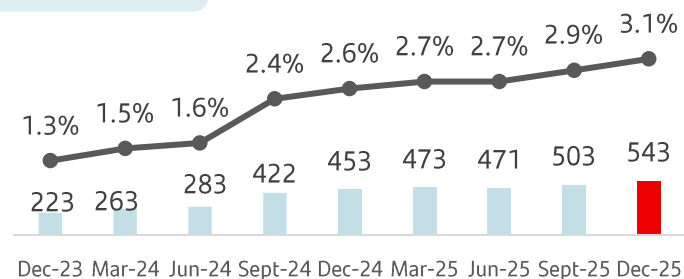
# Evolution of asset quality

## Mortgage loans Ch\$bn(%)

NPL ratio<sup>1</sup>

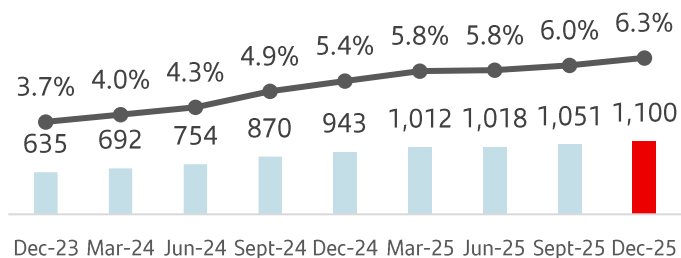
■ NPLs ● NPL Ratio

Coverage<sup>3</sup> 37%



Impaired ratio<sup>2</sup>  
Ch\$bn (%)

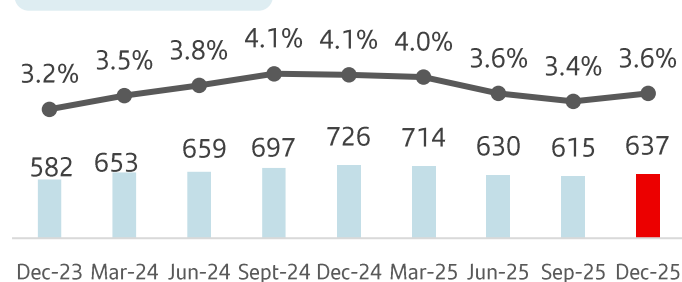
■ Impaired ● Impaired ratio



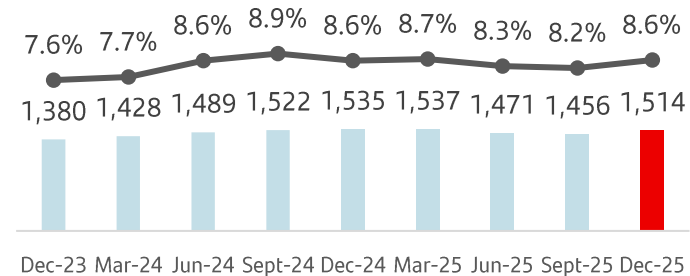
## Commercial loans

NPL ratio<sup>1</sup>

Coverage<sup>3</sup> 130%



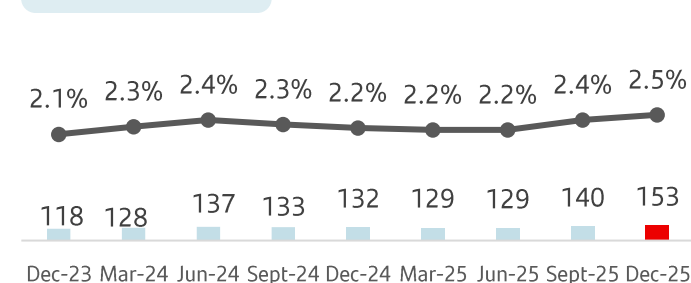
Impaired ratio<sup>2</sup>



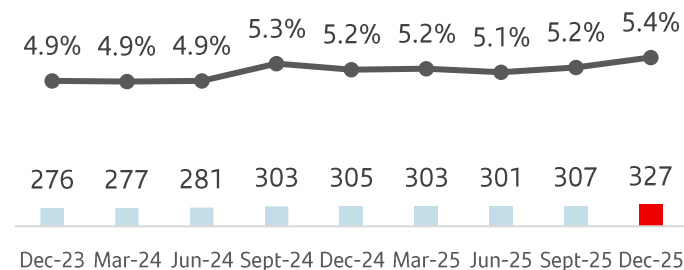
## Consumer loans

NPL ratio<sup>1</sup>

Coverage<sup>3</sup> 326%



Impaired ratio<sup>2</sup>



1. 90 days or more NPLs. 2. NPLs + restructured loans. 3. Loan loss reserves over NPLs, includes total additional provisions and regulatory requirements for Ch\$ 185 bn.



|                                                                   | Dec-25              | Dec-24            | Dec-25/Dec-24 |
|-------------------------------------------------------------------|---------------------|-------------------|---------------|
| <b>Assets</b>                                                     | <b>Ch\$ Million</b> |                   | <b>% Chg.</b> |
| Cash and deposits in banks                                        | 1,975,644           | 2,695,560         | (26.7%)       |
| Cash items in process of collection                               | 1,185,633           | 572,552           | 107.1%        |
| Financial assets for trading at fair value through earnings       | 11,594,405          | 12,639,097        | (8.3%)        |
| <i>Financial derivative contracts</i>                             | 10,879,777          | 12,309,770        | -11.6%        |
| <i>Financial debt instruments</i>                                 | 714,628             | 329,328           | 117.0%        |
| Financial assets at fair value through other comprehensive income | 3,889,952           | 2,762,388         | 40.8%         |
| <i>Financial debt instruments</i>                                 | 3,598,366           | 2,687,485         | 33.9%         |
| <i>Other financial instruments</i>                                | 291,586             | 74,903            | 289.3%        |
| Financial derivative contracts for hedge accounting               | 261,192             | 843,628           | -69.0%        |
| Financial assets at amortized cost                                | 45,544,898          | 45,438,590        | 0.2%          |
| <i>Investments under resale agreements</i>                        | 427,983             | 153,087           | 179.6%        |
| <i>Financial debt instruments</i>                                 | 5,525,242           | 5,176,005         | 6.7%          |
| <i>Interbank loans, net</i>                                       | 68,070              | 31,258            | 117.8%        |
| <i>Loans and account receivables from customers- Commercial</i>   | 16,647,201          | 17,115,723        | -2.7%         |
| <i>Loans and account receivables from customers- Mortgage</i>     | 17,258,525          | 17,398,598        | -0.8%         |
| <i>Loans and account receivables from customers- Consumer</i>     | 5,617,878           | 5,563,919         | 1.0%          |
| Investments in associates and other companies                     | 67,040              | 59,785            | 12.1%         |
| Intangible assets                                                 | 91,475              | 88,669            | 3.2%          |
| Property, plant and equipment                                     | 178,955             | 198,092           | (9.7%)        |
| Assets with leasing rights                                        | 93,481              | 114,546           | (18.4%)       |
| Current taxes                                                     | 113                 | 60                | 89.0%         |
| Deferred taxes                                                    | 486,523             | 459,977           | 5.8%          |
| Other assets                                                      | 2,644,044           | 2,535,775         | 4.3%          |
| Non-current assets and groups for sale                            | 81,599              | 50,214            | 62.5%         |
| <b>TOTAL ASSETS</b>                                               | <b>68,094,956</b>   | <b>68,458,932</b> | <b>(0.5%)</b> |



|                                                                                                                        | Dec-25            | Dec-24            | Dec-25/Dec-24 |
|------------------------------------------------------------------------------------------------------------------------|-------------------|-------------------|---------------|
|                                                                                                                        | Ch\$ Million      |                   | % Chg.        |
| <b>LIABILITIES</b>                                                                                                     |                   |                   |               |
| Cash items in process of being cleared                                                                                 | 1,068,216         | 497,110           | 114.9%        |
| Financial liabilities for trading at fair value through earnings                                                       | 10,587,308        | 12,155,024        | (12.9%)       |
| <i>Financial derivative contracts</i>                                                                                  | 10,587,308        | 12,155,024        | (12.9%)       |
| Financial derivative contracts for hedge accounting                                                                    | 912,716           | 898,394           | 1.6%          |
| Financial liabilities at amortized cost                                                                                | 44,682,275        | 44,307,585        | 0.8%          |
| <i>Deposits and other demand liabilities</i>                                                                           | 14,075,590        | 14,260,609        | (1.3%)        |
| <i>Time deposits and other time liabilities</i>                                                                        | 16,493,783        | 17,098,625        | (3.5%)        |
| <i>Obligations under repurchase agreements</i>                                                                         | 2,755,243         | 276,588           | 896.2%        |
| <i>Interbank borrowings</i>                                                                                            | 3,434,237         | 4,337,947         | (20.8%)       |
| <i>Issued debt instruments</i>                                                                                         | 7,699,100         | 8,133,275         | (5.3%)        |
| <i>Other financial liabilities</i>                                                                                     | 224,321           | 200,541           | 11.9%         |
| Obligations for leasing contracts                                                                                      | 40,649            | 66,882            | (39.2%)       |
| Financial instruments of issued regulatory capital                                                                     | 2,577,961         | 2,604,079         | (1.0%)        |
| Provisions for contingencies                                                                                           | 168,594           | 121,638           | 38.6%         |
| Provisions for dividend, payment of interest and re-appreciation of financial instruments of issued regulatory capital | 637,190           | 606,141           | 5.1%          |
| Special provisions for credit risk                                                                                     | 247,533           | 343,788           | (28.0%)       |
| Current taxes                                                                                                          | 83,084            | 48,548            | 71.1%         |
| Deferred taxes                                                                                                         | 1,785             | -                 | --%           |
| Other liabilities                                                                                                      | 2,248,006         | 2,412,909         | (6.8%)        |
| <b>TOTAL LIABILITIES</b>                                                                                               | <b>63,255,317</b> | <b>64,062,099</b> | <b>(1.3%)</b> |
| <b>EQUITY</b>                                                                                                          |                   |                   |               |
| Capital                                                                                                                | <b>891,303</b>    | <b>891,303</b>    | <b>0.0%</b>   |
| Reserves                                                                                                               | 3,459,800         | 3,232,505         | 7.03%         |
| Accumulated other comprehensive income                                                                                 | (71,181)          | (107,174)         | -33.58%       |
| <i>Elements that will not be reclassified to earnings</i>                                                              | 1,716             | 1,393             | 23.13%        |
| <i>Elements that can be reclassified to earnings</i>                                                                   | (72,897)          | (108,568)         | -32.86%       |
| Retained earnings from prior years                                                                                     | 23,757            | 24,324            | (2.3%)        |
| Income from the period                                                                                                 | 1,053,209         | 857,623           | 22.81%        |
| Provisions for dividend, payment of interest and re-appreciation of financial instruments of issued regulatory capital | (637,190)         | (606,141)         | 5.12%         |
| <b>Total Shareholders' Equity</b>                                                                                      | <b>4,719,697</b>  | <b>4,292,440</b>  | <b>9.95%</b>  |
| Non-controlling interest                                                                                               | 119,942           | 104,394           | 14.89%        |
| <b>EQUITY</b>                                                                                                          | <b>4,839,639</b>  | <b>4,396,833</b>  | <b>10.07%</b> |
| <b>TOTAL LIABILITIES AND EQUITY</b>                                                                                    | <b>68,094,956</b> | <b>68,458,932</b> | <b>-0.53%</b> |



|                                                                                                                                                                  | Dec-25             | Dec-24             | Dec-25/Dec-24  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|--------------------|----------------|
|                                                                                                                                                                  | Ch\$ Million       |                    | % Chg.         |
| Interest income                                                                                                                                                  | 3,406,154          | 3,620,583          | (5.9%)         |
| Interest expense                                                                                                                                                 | (1,659,285)        | (2,115,842)        | (21.6%)        |
| <b>Net interest income</b>                                                                                                                                       | <b>1,746,869</b>   | <b>1,504,741</b>   | <b>16.1%</b>   |
| Readjustment income                                                                                                                                              | 389,455            | 474,234            | (17.9%)        |
| Readjustment expense                                                                                                                                             | (119,628)          | (160,672)          | (25.5%)        |
| <b>Net readjustment income</b>                                                                                                                                   | <b>269,827</b>     | <b>313,562</b>     | <b>(13.9%)</b> |
| <b>Net interest and readjustment income</b>                                                                                                                      | <b>2,016,696</b>   | <b>1,818,303</b>   | <b>10.9%</b>   |
| Fee and commission income                                                                                                                                        | 1,040,644          | 960,168            | 8.4%           |
| Fee and commission expense                                                                                                                                       | (444,813)          | (413,102)          | 7.7%           |
| <b>Net fee and commission income</b>                                                                                                                             | <b>595,831</b>     | <b>547,066</b>     | <b>8.9%</b>    |
| Financial assets for trading at fair value through earnings                                                                                                      | (43,556)           | 85,013             | (151.2%)       |
| Result from derecognition of financial assets and liabilities at amortized cost and of financial assets at fair value with changes in other comprehensive income | 2,938              | (37,068)           | (107.9%)       |
| Changes, readjustments and hedge accounting in foreign currency                                                                                                  | 306,963            | 199,383            | 54.0%          |
| <b>Net financial result</b>                                                                                                                                      | <b>266,345</b>     | <b>247,328</b>     | <b>7.7%</b>    |
| Income from investments in associates and other companies                                                                                                        | 9,289              | 10,437             | (11.0%)        |
| Results from non-current assets and non-continued operations                                                                                                     | (3,743)            | (8,311)            | (55.0%)        |
| Other operating income                                                                                                                                           | 7,016              | 8,048              | (12.8%)        |
| <b>Total operating income</b>                                                                                                                                    | <b>2,891,434</b>   | <b>2,622,870</b>   | <b>10.2%</b>   |
| Employee benefit expenses                                                                                                                                        | (412,902)          | (398,819)          | 3.5%           |
| Administrative expenses                                                                                                                                          | (387,605)          | (366,431)          | 5.8%           |
| Depreciation and amortization                                                                                                                                    | (135,159)          | (141,435)          | (4.4%)         |
| Impairment of non-financial assets                                                                                                                               | (3,747)            | (1,295)            | 189.4%         |
| Other operating expenses                                                                                                                                         | (101,703)          | (114,740)          | (11.4%)        |
| <b>Total operating expenses</b>                                                                                                                                  | <b>(1,041,116)</b> | <b>(1,022,719)</b> | <b>1.8%</b>    |
| <b>Operating results before credit losses</b>                                                                                                                    | <b>1,850,318</b>   | <b>1,600,151</b>   | <b>15.6%</b>   |
| Expense for provisions established for credit risk of loans at amortized cost                                                                                    | (855,731)          | (675,794)          | 26.6%          |
| Expense for special provisions for credit risk                                                                                                                   | 94,269             | (3,359)            | (2906.4%)      |
| Recovery of written-off loans                                                                                                                                    | 192,640            | 153,944            | 25.1%          |
| Impairment for credit risk for other financial assets at amortized cost and financial assets at fair value through other comprehensive income                    | (3,950)            | (622)              | 535.3%         |
| <b>Credit loss expenses</b>                                                                                                                                      | <b>(572,772)</b>   | <b>(525,831)</b>   | <b>8.9%</b>    |
| <b>Net income from ordinary activities before tax</b>                                                                                                            | <b>1,277,546</b>   | <b>1,074,320</b>   | <b>18.9%</b>   |
| Income tax                                                                                                                                                       | (207,934)          | (209,811)          | (0.9%)         |
| <b>Net income</b>                                                                                                                                                | <b>1,069,612</b>   | <b>864,509</b>     | <b>23.7%</b>   |
| <b>Income attributable to shareholders</b>                                                                                                                       | <b>1,053,209</b>   | <b>857,623</b>     | <b>22.8%</b>   |
| <b>Income for non-controlling interest</b>                                                                                                                       | <b>16,403</b>      | <b>6,886</b>       | <b>138.2%</b>  |



|                                                                                                                                                                        | 4Q25            | 3Q25<br>Ch\$ Million | 4Q24            | 4Q25/4Q24<br>% Chg. | 4Q25/3Q25<br>% Chg. |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|----------------------|-----------------|---------------------|---------------------|
| Interest income                                                                                                                                                        | 857,007         | 857,429              | 872,542         | -1.8%               | 0.0%                |
| Interest expense                                                                                                                                                       | -403,810        | -422,901             | -449,053        | -10.1%              | -4.5%               |
| <b>Net interest income</b>                                                                                                                                             | <b>453,197</b>  | <b>434,528</b>       | <b>423,489</b>  | <b>7.0%</b>         | <b>4.3%</b>         |
| Readjustment income                                                                                                                                                    | 84,941          | 44,817               | 154,007         | -44.8%              | 89.5%               |
| Readjustment expense                                                                                                                                                   | -33,930         | -404                 | -56,774         | -40.2%              | 8293.6%             |
| <b>Net readjustment income</b>                                                                                                                                         | <b>51,012</b>   | <b>44,412</b>        | <b>97,233</b>   | <b>-47.5%</b>       | <b>14.9%</b>        |
|                                                                                                                                                                        | <b>504,208</b>  | <b>478,940</b>       | <b>520,722</b>  | <b>-3.2%</b>        | <b>5.3%</b>         |
| Fee and commission income                                                                                                                                              | 253,584         | 264,085              | 251,910         | 0.7%                | -4.0%               |
| Fee and commission expense                                                                                                                                             | -98,895         | -119,636             | -113,164        | -12.6%              | -17.3%              |
| <b>Net fee and commission income</b>                                                                                                                                   | <b>154,690</b>  | <b>144,448</b>       | <b>138,747</b>  | <b>11.5%</b>        | <b>7.1%</b>         |
| Financial assets not for trading at fair value through earnings                                                                                                        | (119,994)       | 94,965               | 86,954          | (238.0%)            | (226.4%)            |
| Result from derecognition of financial assets and liabilities at<br>amortized cost and of financial assets at fair value with changes in<br>other comprehensive income | 914             | 5,070                | 3,645           | -74.9%              | -82.0%              |
| Changes, readjustments and hedge accounting in foreign currency                                                                                                        | 170,058         | -18,834              | -23,751         | -816.0%             | -1002.9%            |
| <b>Net financial result</b>                                                                                                                                            | <b>50,978</b>   | <b>81,201</b>        | <b>66,848</b>   | <b>-23.7%</b>       | <b>-37.2%</b>       |
| Income from investments in associates and other companies                                                                                                              | 2,426           | 2,412                | 3,958           | -38.7%              | 0.6%                |
| Results from non-current assets and non-continued operations                                                                                                           | -2,948          | 3,934                | (4,848)         | -39.2%              | -174.9%             |
| Other operating income                                                                                                                                                 | 4,875           | 865                  | 1,412           | 245.3%              | 463.5%              |
| <b>Total operating income</b>                                                                                                                                          | <b>714,229</b>  | <b>711,801</b>       | <b>726,839</b>  | <b>-1.7%</b>        | <b>0.3%</b>         |
| Employee benefit expenses                                                                                                                                              | -104,907        | -102,188             | (100,431)       | 4.5%                | 2.7%                |
| Administrative expenses                                                                                                                                                | -86,297         | -95,845              | (90,412)        | -4.6%               | -10.0%              |
| Depreciation and amortization                                                                                                                                          | -34,009         | -33,124              | (35,723)        | -4.8%               | 2.7%                |
| Impairment of non-financial assets                                                                                                                                     | -822,689        | -1826,216            | (1,295)         | -36.5%              | -55.0%              |
| Other operating expenses                                                                                                                                               | -33,914         | -30,714              | -37,294         | -9.1%               | 10.4%               |
| <b>Total operating expenses</b>                                                                                                                                        | <b>-259,950</b> | <b>-263,698</b>      | <b>-265,154</b> | <b>-2.0%</b>        | <b>-1.4%</b>        |
| <b>Operating results before credit losses</b>                                                                                                                          | <b>454,279</b>  | <b>448,103</b>       | <b>461,685</b>  | <b>-1.6%</b>        | <b>1.4%</b>         |
| Expense for provisions established for credit risk of loans at amortized<br>cost                                                                                       | -192,491        | -186,349             | -177,287        | 8.6%                | 3.3%                |
| Expense for special provisions for credit risk                                                                                                                         | -1,952          | -1,466               | -2,960          | -34.0%              | 33.1%               |
| Recovery of written-off loans                                                                                                                                          | 55,919          | 43,446               | 49,011          | 14.1%               | 28.7%               |
| Impairment for credit risk for other financial assets at amortized cost<br>and financial assets at fair value through other comprehensive<br>income                    | (3,858)         | 745                  | (1,076)         | 258.4%              | -618.1%             |
| <b>Credit loss expenses</b>                                                                                                                                            | <b>-142,382</b> | <b>-143,625</b>      | <b>-132,311</b> | <b>7.6%</b>         | <b>-0.9%</b>        |
| <b>Net income from ordinary activities before tax</b>                                                                                                                  | <b>311,897</b>  | <b>304,478</b>       | <b>329,373</b>  | <b>-5.3%</b>        | <b>2.4%</b>         |
| Income tax                                                                                                                                                             | -51,706         | -53,612              | -55,675         | -7.1%               | -3.6%               |
| <b>Net income</b>                                                                                                                                                      | <b>260,192</b>  | <b>250,866</b>       | <b>273,698</b>  | <b>-4.9%</b>        | <b>3.7%</b>         |
| <b>Income attributable to shareholders</b>                                                                                                                             | <b>255,339</b>  | <b>247,515</b>       | <b>276,514</b>  | <b>-7.7%</b>        | <b>3.2%</b>         |
| <b>Income for non-controlling interest</b>                                                                                                                             | <b>4,852</b>    | <b>3,352</b>         | <b>-2,815</b>   | <b>-272.4%</b>      | <b>44.8%</b>        |



| (Ch\$ million)                                              | 4Q24        | 1Q25        | 2Q25        | 3Q25        | 4Q25        |
|-------------------------------------------------------------|-------------|-------------|-------------|-------------|-------------|
| <b>Asset quality</b>                                        |             |             |             |             |             |
| Impaired portfolio <sup>5</sup>                             | 2,782,562   | 2,852,171   | 2,789,706   | 2,813,387   | 2,941,628   |
| Non-Performing Loans (NPLs) <sup>6</sup>                    | 1,311,374   | 1,314,331   | 1,229,830   | 1,257,571   | 1,332,660   |
| Past due loans (more than 90 days) <sup>7</sup>             | 640,821     | 659,099     | 613,698     | 664,852     | 697,497     |
| Provisions                                                  | (1,214,346) | (1,312,668) | (1,296,712) | (1,315,955) | (1,341,207) |
| Impaired / total loans                                      | 6.7%        | 6.9%        | 6.8%        | 6.8%        | 7.1%        |
| NPLs/total loans                                            | 3.2%        | 3.2%        | 3.0%        | 3.1%        | 3.2%        |
| PDL / total loans                                           | 1.5%        | 1.6%        | 1.5%        | 1.6%        | 1.7%        |
| NPL coverage (provisions/NPLs)                              | 92.6%       | 99.9%       | 105.4%      | 104.6%      | 100.6%      |
| PDL Coverage (Provisions/PDLs)                              | 189.5%      | 199.2%      | 211.3%      | 197.9%      | 192.3%      |
| Expected loss ratio (provisions/loans) <sup>8</sup>         | 2.9%        | 3.2%        | 3.2%        | 3.2%        | 3.3%        |
| Cost of credit (annualized provision expense/average loans) | 1.3%        | 1.4%        | 1.4%        | 1.4%        | 1.4%        |
| <b>Profitability and efficiency</b>                         |             |             |             |             |             |
| Net Interest Margin (NIM) <sup>2</sup>                      | 4.2%        | 4.1%        | 4.1%        | 3.8%        | 4.0%        |
| Efficiency ratio <sup>3</sup>                               | 36.5%       | 35.0%       | 35.6%       | 37.0%       | 36.4%       |
| Costs / assets <sup>4</sup>                                 | 1.6%        | 1.5%        | 1.6%        | 1.6%        | 1.5%        |
| Average demand deposits / generating assets                 | 27.2%       | 27.5%       | 27.0%       | 25.8%       | 26.2%       |
| Return on average equity                                    | 26.0%       | 25.7%       | 24.5%       | 21.8%       | 21.9%       |
| Return on average assets                                    | 1.6%        | 1.6%        | 1.6%        | 1.5%        | 1.5%        |
| Return on RWA                                               | 2.7%        | 2.7%        | 2.6%        | 2.9%        | 2.4%        |
| <b>Customers and service channels (#)</b>                   |             |             |             |             |             |
| Total customers                                             | 4,311,488   | 4,337,423   | 4,514,552   | 4,579,848   | 4,608,182   |
| Digital clients                                             | 2,238,774   | 2,281,606   | 2,299,287   | 2,292,496   | 2,291,971   |
| Branches                                                    | 236         | 237         | 231         | 231         | 229         |
| ATMs (includes depository ATMs)                             | 2,059       | 2,085       | 2,066       | 2,063       | 2,055       |
| Employees                                                   | 8,757       | 8,712       | 8,660       | 8,583       | 8,526       |
| <b>Market information (at period end)</b>                   |             |             |             |             |             |
| Net income per share (\$)                                   | 1.47        | 1.47        | 1.40        | 1.30        | 1.40        |
| Net income per ADR (US\$)                                   | 0.59        | 0.62        | 0.60        | 0.50        | 0.60        |
| Share price                                                 | 47.30       | 54.00       | 58.20       | 63.70       | 71.10       |
| ADR Price                                                   | 18.80       | 22.80       | 24.60       | 26.50       | 31.10       |
| Market capitalization (US\$mm)                              | 8,711       | 10,732      | 1,773       | 12,355      | 14,652      |
| Number of shares                                            | 188,446     | 188,446     | 188,446     | 188,446     | 188,446     |
| ADRs (1 ADR = 400 shares)                                   | 471         | 471         | 471         | 471         | 471         |